

Ride Connection Respects Civil Rights

Ride Connection operates its programs without regard to race, religion or religious creed, color, gender, gender identity, gender expression, national origin, ancestry, physical or mental disability, medical condition, genetic information, marital status, registered domestic partner status, age, sexual orientation, military or veteran status, or any other basis protected by federal, state, local law, ordinance, or regulation and will not be discriminated against on these bases, or veteran status, sexual orientation, gender identity or any other characteristic protected by law in accordance with Title VI of the Civil Rights Act, ORS Chapter 659A, or other applicable law.

Ride Connection Title VI Policy Statement

Title VI of the Civil Rights Act of 1964 states:

“No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.”

Ride Connection is committed to complying with the requirements of Title VI in all of its federally funded programs and activities. To request additional information on our Title VI nondiscrimination requirements, call us at (503) 528-1720 (TTY 7-1-1) or send an email at info@rideconnection.org.

Making a Title VI Complaint

Under Title VI, any person who believes they have been aggrieved by an unlawful discriminatory practice on the basis of race, color, or national origin by Ride Connection may file a complaint by completing and submitting Ride Connection’s Title VI Complaint form. In addition to Title VI protected categories, Ride Connection accepts discrimination allegation complaints based on religion or religious creed, gender, gender identity, gender expression, ancestry, physical or mental disability, medical condition, genetic information, marital status, registered domestic partner status, age, sexual orientation, military or veteran status, or any other basis protected by federal, state, local law, ordinance, or regulation. Any such complaint must be in writing and filed with Ride Connection within 180 days following the date of the alleged discriminatory occurrence. For information on how to file a complaint, contact Ride Connection by any of the methods provided below.

Mail: Ride Connection, Inc.
Attention: Chief Quality Assurance &
Compliance Officer
9955 NE Glisan Street Portland, OR 97220

Phone: 503.528.1743
Fax: 503.528.1755
Email: tellus@rideconnection.org
Main Phone Line: (503) 226-0700

A person may also file a Title VI complaint directly with:

Federal Transit Administration Office of Civil Rights

Attention: Complaint Team
East Building, 5th Floor-TCR
1200 New Jersey Avenue, SE
Washington, DC 20590
<https://www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/file-complaint-fta>
Voice: (888) 446-4511

Oregon Dept of Transportation Office of Civil Rights

Attention: Intermodal Civil Rights Programs
Manager
ODOT.TITLEVI@odot.state.or.us
Phone: (503) 986- 3169
TTY Line: 711
Internet Relay: <http://sprintip.com>
Fax: (503) 986-6382

If information is needed in another language, contact 503-528-1720.
