

Available Courses:

Ride Connection is currently offering a virtual best Ride class in response to COVID-19 regulations. In-classroom instruction will resume when social distancing restrictions are lifted. (Please continue checking the calendar for upcoming courses, as the calendar may change as recommendations and restrictions change. We will contact our network when in-classroom instruction can resume safely).

Virtual Best Ride: Customer Service and Passenger Assistance (4 hour Zoom* Course)

This class covers customer service and passenger assistance for community transportation drivers.

Topics include: Communication, Customer Service and Conflict Resolution, Understanding the Needs of Your Riders, Person-First Perspective, Assisting Persons with Mobility Differences, Americans with Disabilities Act, and a link to an online **Wheelchair Securement course****.

Cost of class: \$65 per person (or free if you are part of our network).

The number of virtual seats available is limited to 10 students.

*After signing up for the class, you will receive an e-mail with a link used for joining class, instructions on how to use Zoom and a PDF of our Powerpoint.

**Please note, if you sign up for Virtual Best Ride WITH Securement, you will be directed to complete an online securement training through Digital Chalk. Once this is completed, please contact the Ride Connection Training Department to set up your in-person securement evaluation. Once completed, you will be reissued an updated certificate which includes securement.

Safe at Any Age: Defensive Driving

This class is for skilled, safe drivers. Topics covered include: Basic Defensive Driving Skills, Collision Prevention, and Safety (Part 1); Physical Factors and Effect on Driving Abilities related to the Aging Process and Compensation to Combat these effects. Cost of Class: \$65 per person (or free if you are a part of our network).