



2014 ANNUAL REPORT



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Dear Friends,

We've done so much this year! We helped people get to meal sites, to the doctor, the grocery store, the hairdresser, and even a pinochle game or two. As you'll see from this report, Ride Connection continues to provide crucial transportation options at no cost to those who need them.

Even though we provide more service each year, **the need is still great.** Thank you for your continued support in our endeavors to make sure no one goes without accessible transportation. You help people gain access to the things they need to survive and thrive.

Elaine M. Wells

Elaine Wells, Executive Director

434,940
rides given

252

received one-on-one transit training

47,158

volunteer hours logged



Transportation Options

Providing a range of transportation options serves our community well. For some people with disabilities or older adults, it's working with a travel trainer to use existing public transit services. For others, it's a ride straight to the doctor. In addition to our core, volunteer-based door-to-door program, Ride Connection serves its customers in so many ways:

Veteran Volunteer Program

We serve veterans by linking them with volunteer drivers who are veterans themselves. Sometimes, it's more comfortable riding with a person who has something in common. **"[Ride Connection] is so valuable for me and I am so grateful for the service."** • Doug, Veteran



GroveLink

This deviated, fixed-route service in Forest Grove was designed to serve commuters and residents of the city. Last year over 22,000 trips were taken throughout the city and by people connecting to other transit systems. **"I would be lost without it."** • Avonne, Forest Grove Resident

More than a ride

Just a few years ago, Helen used to make long drives from her home in Tigard to southern California, driving up to 10 hours at a time. Today, she drives herself to the golf clubhouse just half a mile away where she plays bridge once a week. When she needs to go farther, she calls Ride Connection. **"I just don't feel comfortable driving on the highway anymore. If I couldn't call Ride Connection for a ride, I just wouldn't go to my appointments. They are a lifesaver."**

- Helen, Ride Connection customer

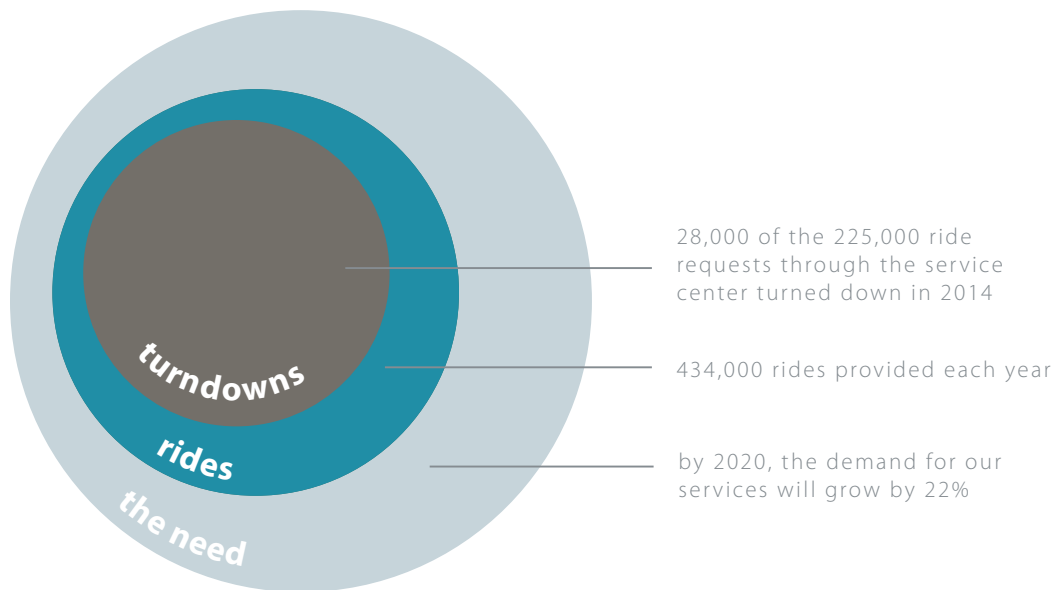


Travel Training

Sometimes the appropriate option for the people we serve is taking public transit. Ride Connection has provided individualized instruction to 252 people this past year. These new independent travelers took a total of 49,348 trips on their own. **"Ride Connection opened the world to me and I'm not fearful of traveling places because they provided me with training."** • Brian, RideWise customer

And so it grows... As we approach Ride Connection's 30th anniversary, we look to the future to ensure we continue to thrive and fulfill our commitment to meet increasing transportation needs. We have depended on state and federal government funding to fulfill our mission for over 25 years, but funding has not grown parallel to the overall need.

The value of transportation is incalculable, from individual, physical and emotional benefits to fueling our economy.



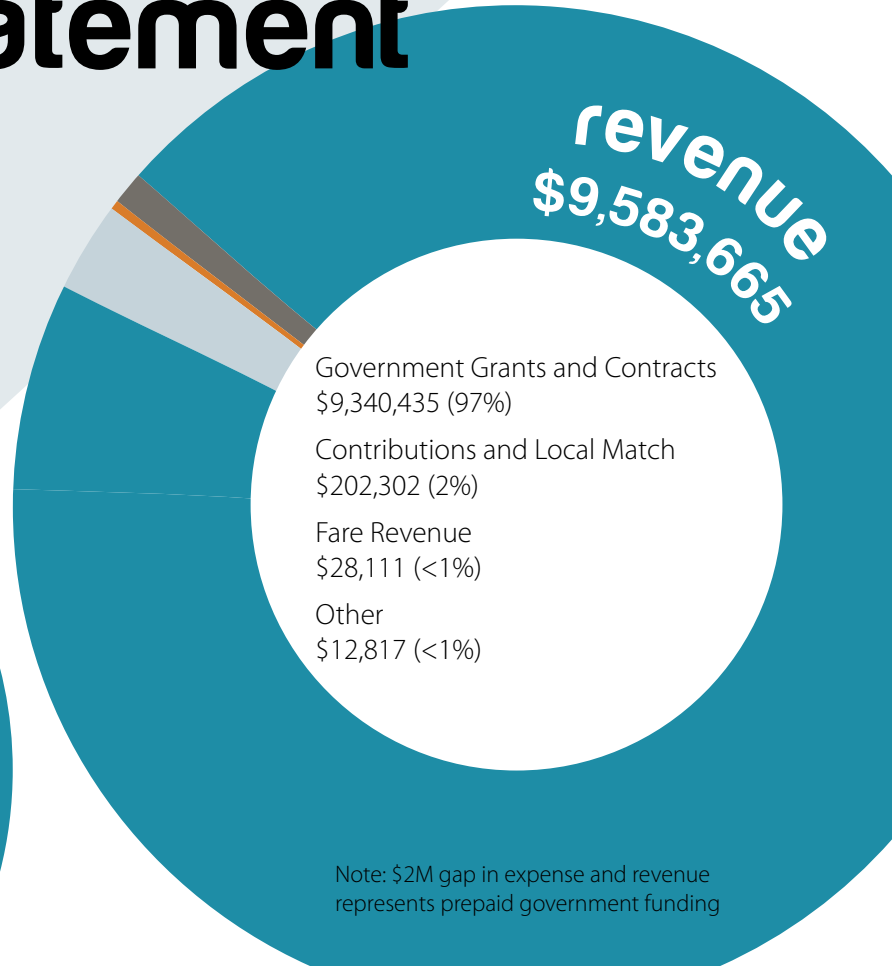
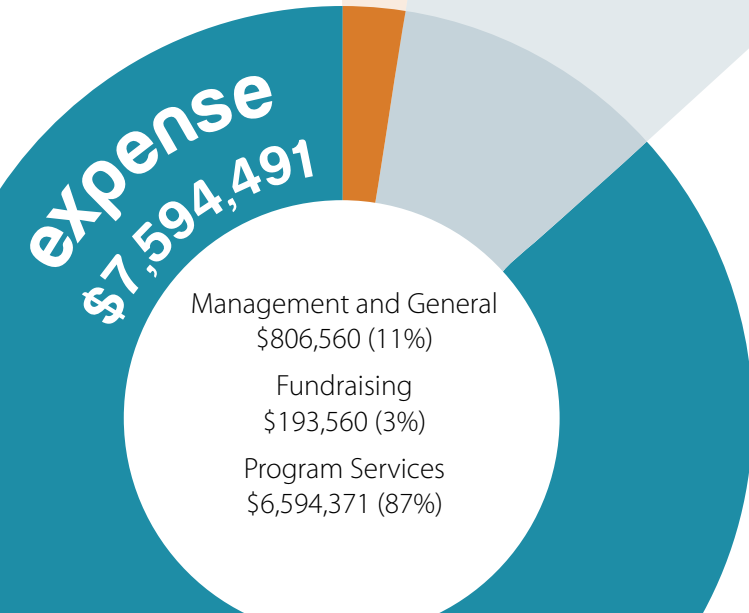
Get Involved

Donate. Donations given to Ride Connection are 100% tax-deductible and directly benefit people in our region who need transportation. Make your donation today by visiting www.rideconnection.org!

Volunteer. Volunteering one hour of your time each week can make a significant impact. Drive your own car or one of ours and you can be a life-saver for someone in your community. Check out www.iwanttodrive.org for more.

Financial Statement

FY 2013-14



Note: \$2M gap in expense and revenue represents prepaid government funding

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\$5,000 +

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