

Dear Friends,

I'm always excited to share this report with you. This fiscal year we've added more programs and staff and we've helped more people than ever get where they need to go. We've helped people get to work, get to the grocery store, meal sites, doctor's appointments and so many more places by providing access to transportation options ranging from a ride, transit fare, travel training, or information.

We couldn't have done all of this without your support! This report is a picture of what we have accomplished together. Your involvement makes a big impact: It makes a big impact for one person who can now take transit to work. It makes a big impact for someone who can get to a hot and nutritious meal five days a week. It makes a big impact for the person whose world expanded ten-fold because they can take transit on their own.

With your support, Ride Connection also makes a big impact on the community at large. Because by providing transportation options for people with all ability levels, we allow our entire transit system to serve more people in more places.

Elaine Wells
Executive Director

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Transportation Options

With mobility in mind, we serve each customer individually: first when they are referred to us and then on a trip-by-trip basis. Mobility means having access to dependable transportation options and Ride Connection works to make sure **everyone** has access to mobility.

When we say everyone, we mean EVERYONE.

While we primarily serve people over 60 and people with disabilities, our mission is more global. As a part of addressing the transportation needs of each community, we also serve rural Washington County residents, veterans, cancer patients, low income individuals, etc.

Volunteers Keep the Wheels Moving

Our volunteers contributed 46,941 hours of service last year amounting to an impressive \$1,039,274 in value.





Fare Relief

In administering grants in the form of TriMet fare, the community organizations who receive this support are better able to serve their low-income clients. The heartfelt thanks we get from the receiving organizations just reinforce how important it is to have access to transportation.

RideAbout Shuttles

Designed to meet the needs of each particular neighborhood they serve, these shuttles take riders to common destinations like grocery stores and shopping centers.

A Coordinated Effort

Ride Connection coordinates with many nonprofit partners within the tri-county to provide a number of services: all aimed at addressing the varying transportation needs of our community members.

Teaching Someone to use Transit offers a lifetime of independence.

Each year we work with many individuals who have made the decision to learn to use transit. Through one-on-one training, group trips, loads of encouragement and sheer determination, these individuals often go on to be lifetime transit riders.



There were 241 people who received travel training this year. They are expected to go on to take a total of 43,108 trips on transit just in the next year.

Over 30 volunteers, aptly dubbed Ride Ambassadors, led over 1,400 people in group trips, making ongoing transit use more comfortable while learning in a fun and relaxed setting.

Glisan Commons

Solutions, and REACH CDC.

A new home and a new future for Ride Connection.

Situated in the Gateway area of Portland, Ride Connection's newest office space is just three blocks from the Gateway Transit Center. This building is the result of a monumental partnership between three area nonprofits: Ride Connection, Human

A Hub for Transportation Resources
Ride Connection's ground-floor
commercial space, outfitted with state of
the art technology and meeting spaces
will not only serve as a permanent home
for Ride Connection operations, it will
help solidify our organization as a center

and referral.

Thank you to our project funders:

for transportation services, information

TriMet FTA ODOT Ann & Bill Swindells
Charitable Trust
The Collins Foundation

Financial Statement

Management and General \$758,136 (11%)

Fundraising \$171,344 (2%)

Program Services \$6,044,008 (87%)

Expense \$6,973,488

Government Grants and Contracts \$7,124,002 (89%)

> Business Energy Tax Credit Program \$527,972 (7%)

Contributions and Local Match \$230,132 (3%)

Fare Revenue \$24,363 (<1%)

Other \$84,193 (1%)



\$7,990,662

Donors (FY2012-2013)

Thank you for your continued support! We are humbled and motivated by your generosity.

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