Dear Friends,

I’m always excited to share this report with you. This fiscal year we’ve added more programs and staff and we’ve helped more people than ever get where they need to go. We’ve helped people get to work, get to the grocery store, meal sites, doctor’s appointments and so many more places by providing access to transportation options ranging from a ride, transit fare, travel training, or information.

We couldn’t have done all of this without your support! This report is a picture of what we have accomplished together. Your involvement makes a big impact: It makes a big impact for one person who can now take transit to work. It makes a big impact for someone who can get to a hot and nutritious meal five days a week. It makes a big impact for the person whose world expanded ten-fold because they can take transit on their own.

With your support, Ride Connection also makes a big impact on the community at large. Because by providing transportation options for people with all ability levels, we allow our entire transit system to serve more people in more places.

Elaine Wells
Executive Director
241 people trained to ride transit

46,941 volunteer hours logged

401,792 rides provided

3,072 rides provided to veterans

Fiscal Year 2012-2013
Transportation Options

With mobility in mind, we serve each customer individually: first when they are referred to us and then on a trip-by-trip basis. Mobility means having access to dependable transportation options and Ride Connection works to make sure everyone has access to mobility.

When we say everyone, we mean EVERYONE. While we primarily serve people over 60 and people with disabilities, our mission is more global. As a part of addressing the transportation needs of each community, we also serve rural Washington County residents, veterans, cancer patients, low income individuals, etc.

Volunteers Keep the Wheels Moving
Our volunteers contributed 46,941 hours of service last year amounting to an impressive $1,039,274 in value.
Fare Relief
In administering grants in the form of TriMet fare, the community organizations who receive this support are better able to serve their low-income clients. The heartfelt thanks we get from the receiving organizations just reinforce how important it is to have access to transportation.

RideAbout Shuttles
Designed to meet the needs of each particular neighborhood they serve, these shuttles take riders to common destinations like grocery stores and shopping centers.

A Coordinated Effort
Ride Connection coordinates with many nonprofit partners within the tri-county to provide a number of services: all aimed at addressing the varying transportation needs of our community members.
Teaching Someone to use Transit offers a lifetime of independence.

Each year we work with many individuals who have made the decision to learn to use transit. Through one-on-one training, group trips, loads of encouragement and sheer determination, these individuals often go on to be lifetime transit riders.

Over 30 volunteers, aptly dubbed Ride Ambassadors, led over 1,400 people in group trips, making ongoing transit use more comfortable while learning in a fun and relaxed setting.

There were 241 people who received travel training this year. They are expected to go on to take a total of 43,108 trips on transit just in the next year.
Glisan Commons
A new home and a new future for Ride Connection.

Situated in the Gateway area of Portland, Ride Connection’s newest office space is just three blocks from the Gateway Transit Center. This building is the result of a monumental partnership between three area nonprofits: Ride Connection, Human Solutions, and REACH CDC.

A Hub for Transportation Resources
Ride Connection’s ground-floor commercial space, outfitted with state of the art technology and meeting spaces will not only serve as a permanent home for Ride Connection operations, it will help solidify our organization as a center for transportation services, information and referral.

Thank you to our project funders:
TriMet
FTA
ODOT
Ann & Bill Swindells Charitable Trust
The Collins Foundation
Financial Statement

Revenue
$7,990,662

Expense
$6,973,488

Management and General
$758,136 (11%)

Fundraising
$171,344 (2%)

Program Services
$6,044,008 (87%)

Government Grants and Contracts
$7,124,002 (89%)

Business Energy Tax Credit Program
$527,972 (7%)

Contributions and Local Match
$230,132 (3%)

Fare Revenue
$24,363 (<1%)

Other
$84,193 (1%)
Donors (FY2012-2013)

Thank you for your continued support! We are humbled and motivated by your generosity.

**Platinum ($100,000+)**
- Rene Gonzalez
- Reid and Anne Murphy
- Oregon Retina Specialists

**Gold ($50,000-$99,999)**
- The Collins Foundation
- OCF Joseph E. Weston Public Foundation
- Spirit Mountain Foundation
- Susan L. Stein

**Silver ($25,000-$49,999)**
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- Providence Health and Services
- TriMet

**Bronze ($5,000-$24,999)**
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- Spirit Mountain Foundation

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Be an advocate!

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To link accessible, responsive transportation with community needs.