



## **Ride Connection, Inc. (Ride Connection) Online Privacy Policy**

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### 1. Our Commitment to Privacy

Your privacy is important to us. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on our homepage and at every point where personally identifiable information may be requested.

### 2. The Information We Collect

This notice applies to information collected or submitted on the Ride Connection website. On some pages, you can request service, donate, and volunteer. The types of information collected is:

Name  
Address  
Email Address  
Phone number  
Credit/Debit Card Information  
Vehicle information

On some pages, you can submit information about other people. For example, if you would like to make a donation in honor of someone, we would need that person's information. In this circumstance, the types of personal information collected are:

Name

### 3. How We Use Information

We use the information you provide about yourself to process your request. We do not rent, sell or otherwise disclose this information to outside parties not affiliated with Ride Connection except to the extent necessary to provide the service requested on our website or as described above.

Ride Connection is funded in part by public money. This may make certain personal information provided to Ride Connection subject to disclosure in accordance with public records laws as well as HIPAA (Health Insurance Portability and Accountability Act) regulations if any medical information is given.

We offer gift cards by which you can personalize your request for another person. Information you provide to us to create a gift card is only used for that purpose, and it is only disclosed to the person receiving the gift.

We use anonymous and aggregate information to better design our website and to share with funders. Examples of this type of information includes number of visitors to our website, online referral sources, time spent on pages, etc.

### 4. Disclosure of Personal Information as Required by Law

We will disclose personal information when required by law, or if we have a good-faith belief that such action is necessary to (a) comply with a current judicial proceeding, a court order or legal process served on us, (b) protect and defend our rights, or (c) protect the rights, property, and other interests of our users or others.

### 5. Our Commitment To Data Security

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

### 6. Our Commitment To Children's Privacy

Ride Connection complies with the Children's Online Privacy Protection Act (COPPA) and the FTC's Rule for interpreting COPPA (16 CFR § 512). For that reason, we do not knowingly collect or maintain any personally identifiable information of children under 13 years of age on our website.

## 7. How You Can Correct, Update, Delete or Deactivate, Personal Information

You may contact us at any time, to correct, update, delete, or deactivate our records. To protect your privacy and security, we will also take reasonable steps to verify your identity before taking any action with regard to personally identifiable information.

## 8. Notification of Changes

Ride Connection may modify the terms of this privacy policy at any time by updating this posting. If this privacy policy changes materially so that we are going to use your personally identifiable information in a manner different from that stated at the time of collection, or if we make any material changes in our privacy practices that affect customer information already stored in our database, we will prominently post a notice on the main page and other pages to alert you about the change. You should check the Site periodically to remain informed of the latest version of the privacy policy.

## 9. How to Contact Us

Should you have other questions or concerns about these privacy policies, please call or email us: 503.528.1720 or [info@rideconnection.org](mailto:info@rideconnection.org).